



**ROUNDSTONE CARAVANS LTD**  
**WORTHING ROAD**  
**SOUTHWATER**  
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## **USED CARAVAN WARRANTIES**

In the event of the need to make a warranty claim, please contact the Service Department in the first instance.



## **0 -4 YEARS 12 MONTHS WARRANTY USED CARAVANS – NON TRANSFERABLE**

### **Leaks:**

Water ingress on any permanent sealed joint being part of the Manufacturers original specification. (Excluding damage caused by user or any third party)

### **Breaking Systems:**

All mechanical linkage, backing plates, actuators, drums and shoes.

### **Chassis:**

All chassis members including outriggers.

### **Running Gear:**

Axles, hubs, hub bearings, hub oil seals, road wheels (excluding Tyres and inner tubes)

### **Suspension:**

Springs, hangers, shackle pins, bushes, shock absorbers and mouldings.

### **Towing Mechanism:**

All mechanical components fitted as standard to caravan. (Excluding electrics)

### **Auxiliary Electric:**

Main hook-up input connector, ELCB, battery charger and distribution unit, interior light fittings.

Cassette Toilet, (excluding, seat and seals)

### **Windows:**

Delamination (separation) and window and roof blinds.

### **Cooker:**

Burners, grill, oven, hob, igniters, flame failure device. (Excluding glass components)

### **Heating System:**

Thermostat, fan, switches, control unit, gas heater, flame failure device, igniters.

### **Water System:**

Water heater, gas and electric systems, hose connections.

### **Specific exclusions:**

Structural degradation or other damage caused by water ingress through non-permanently sealed seams or joints (such as, without limitation, around windows, hatches, doors and roof lights). Tyres, glass, paint, bright work and all similar trim and finish, soft furnishings and carpet, floor coverings, work surfaces and similar décor, furniture, windows (excluding separation) and window catches, stays and doors, roof lights, any type of light bulb or fuse, shower trays, A frame cover and wheel spats, panel oxidation. Air-conditioning units, alarm systems, entertainment equipment, microwaves, any item that is not standard to the caravan. Damage resulting from freezing, fire over-heating, or accidents (whether caused by the user or a third party). damage caused by mould, misuse damage or neglect of any component, cleaning or adjustment of any assemblies. Adjustments to window blinds, fly screens, cosmetic finishes to any surfaces or appliances.

Please note. A caravan is for leisure use and must not be used as permanent residence.

The caravan shall only be used for its ordinary and intended purpose and shall not be subject to any treatment or conditions which could reasonably be foreseen to cause or result in damage to the vehicle or excessive wear and tear.

Must only be towed by a private car, (no commercial vehicle) and not be put to hire, reward or any other commercial use, nor used in any race competitions or rallies whether timed official or otherwise.



## **4 – 6 YEARS 6 MONTHS WARRANTY USED CARAVANS – NON TRANSFERABLE**

**Leaks:**  
Water ingress on any permanent sealed joint being part of the Manufacturers original specification including any re-seals performed by the seller (Excluding re-seals or damage caused by user or any third party)

**Breaking Systems:**  
All mechanical linkage, backing plates, actuators, drums and shoes.

**Running Gear:**  
Axles, hubs, hub bearings, hub oil seals, road wheels (excluding Tyres and inner tubes)

**Suspension:**  
Springs, hangers, shackle pins, bushes, shock absorbers and mouldings.

**Towing Mechanism:**  
All mechanical components fitted as standard to caravan. (Excluding electrics and stabiliser pads)

**Auxiliary Electric:**  
Main hook-up input connector, ELCB, battery charger and distribution unit, interior light fittings.

Cassette Toilet, (excluding, seat, pump and seals)

**Cooker:**  
Burners, grill, oven, hob, igniters, flame failure device. (Excluding glass components)

**Fridge:**  
Condenser, gas control valve, igniters, flame failure device, heater elements, gas thermostats, 240v thermostats.

**Heating System:**  
Thermostat, fan, gas heater, flame failure device, igniters.

**Water System:**  
Water heater, gas and electric systems, hose connections.

**Specific exclusions:**  
Structural degradation or other damage caused by water ingress through non-permanently sealed seams or joints (such as, without limitation, around windows, hatches, doors and roof lights). Tyres, glass, paint, bright work and all similar trim and finish, soft furnishings and carpet, floor coverings, work surfaces and similar décor, furniture, windows (excluding separation) and window catches, stays and doors, roof lights, any type of light bulb or fuse, shower trays, A frame cover and wheel spats, panel oxidation. Air-conditioning units, alarm systems, entertainment equipment, microwaves, any item that is not standard to the caravan. Damage resulting from freezing, fire over-heating, or accidents (whether caused by the user or a third party). Damage caused by mould, misuse damage or neglect of any component, cleaning or adjustment of any assemblies. Adjustments to window blinds, fly screens, cosmetic finishes to any surfaces or appliances.

Please note. A caravan is for leisure use and must not be used as permanent residence.  
The caravan shall only be used for its ordinary and intended purpose and shall not be subject to any treatment or conditions which could reasonably be foreseen to cause or result in damage to the vehicle or excessive wear and tear.  
Must only be towed by a private car, (no commercial vehicle) and not be put to hire, reward or any other commercial use, nor used in any race competitions or rallies whether timed official or otherwise.



## **7 YEARS PLUS 3 MONTH WARRANTY USED CARAVANS – NON TRANSFERABLE**

**Leaks:**  
Water ingress on any permanent sealed joint being part of the Manufacturers original specification including any re-seals performed by the seller (Excluding re-seals or damage caused by user or any third party)  
{Water ingress may be present but not detrimental to the use of the caravan}.

**Breaking Systems:**  
All mechanical linkage, backing plates, actuators, drums and shoes.

**Running Gear:**  
Axles, hubs, hub bearings, hub oil seals, road wheels (excluding Tyres and inner tubes)

**Towing Mechanism:**  
All mechanical components fitted as standard to caravan. (Excluding electrics)

**Auxiliary Electric:**  
Main hook-up input connector, ELCB, battery charger and distribution unit.

Cassette Toilet, (excluding, seat, pump and seals)

**Cooker:**  
Burners, grill, oven, hob. (Excluding glass components)

**Fridge:**  
Condenser, gas control valve, heater elements, gas thermostats, 240v thermostats.

**Heating System:**  
Thermostat, fan, gas heater, flame failure device, igniters.

**Water System:**  
Water heater, gas and electric systems, hose connections.

**Specific exclusions:**  
Structural degradation or other damage caused by water ingress through non-permanently sealed seams or joints (such as, without limitation, around windows, hatches, doors and roof lights) and previous ingress that is not detrimental to the caravan at time of purchase. Tyres, glass, paint, bright work and all similar trim and finish, soft furnishings and carpet, floor coverings, work surfaces and similar décor, furniture, windows and window catches, stays and doors, roof lights, any type of light bulb or fuse, shower trays, A frame cover and wheel spats, panel oxidation. Air-conditioning units, alarm systems, entertainment equipment, microwaves, any item that is not standard to the caravan. Damage resulting from freezing, fire over-heating, or accidents (whether caused by the user or a third party). Damage caused by mould, misuse damage or neglect of any component, cleaning or adjustment of any assemblies. Adjustments to window blinds, fly screens, cosmetic finishes to any surfaces or appliances.  
Please note. A caravan is for leisure use and must not be used as permanent residence.  
The caravan shall only be used for its ordinary and intended purpose and shall not be subject to any treatment or conditions which could reasonably be foreseen to cause or result in damage to the vehicle or excessive wear and tear.  
Must only be towed by a private car, (no commercial vehicle) and not be put to hire, reward or any other commercial use, nor used in any race competitions or rallies whether timed official or otherwise.

**The terms of this agreement do not affect any of the Purchasers statutory rights as a consumer, which cannot be excluded by this agreement. For more information on these statutory rights contact a local authority Trading Standards Department or Citizens Advice Bureau.**